

Frequently Asked Questions

Website Questions

Q. What is SHEA's web address?

A. www.shea-online.org

Q. How do I log-in to the member area of SHEA

A. Your log-in name is the email address you used when joining SHEA.

Your password is:

- Either your last name (e.g., Smith)
- Or, if you have joined in the last 6 months, your password is your last name, with a number and an exclamation point (e.g., Smith1!)

If you are still having trouble, email info@shea-online.org and ask Wanda Brown (our membership manager) to reset your password.

All passwords must have at least 6 characters, a number, and a character (e.g., !)

Q. Why have the passwords gotten more complicated?

A. After the credit hacking last year, our database company increased the security requirements.

Q. Do I need separate login to access Infection Control and Hospital Epidemiology (ICHE)?

A. No. Once you are logged into the member's section of the website, click on ICHE below your name for access to the ICHE journal, or visit this link: <http://www.shea-online.org/publicationsnews/ichejournal.aspx>

Q. Do I need a separate login to post a job or my resume on SHEA's Career Center?

A. Yes. You will need to create a separate account for the SHEA Career Center, by clicking here: <http://www.healthcareers.com/shea> and going to "register"

Q. How can I change my website password?

A. After you have logged in, click on your name and click on "My Account."

Please note that if you change your password, it MUST have at least 6 characters, a number, and a character.

If you change your password and have trouble logging in, please contact info@shea-online.org.

Frequently Asked Questions

Q. What is MySHEA?

A. My SHEA is SHEA's online networking community for SHEA members. It is an online forum for sharing ideas, resources, and upcoming events. To use MySHEA, you can:

- Update your profile (which may be as easy as connecting your MySHEA profile with your linked-in profile)
- Post an announcement about an upcoming event
- Share a link to an interesting blog or resource
- Let SHEA Headquarters know if you would interested in making a commitment to writing a monthly or quarterly blog posting (Erica Malik at emalik@shea-online.org).